

# Annual Report 2020-2021

### **Minda Housing Limited**

Whilst the global pandemic has produced challenges for Minda Housing Limited (MHL) and the broader Disability sector, our focus has remained on our tenants and the provision of quality service delivery and tenancy management. The MHL team continue to work tirelessly to provide safe, functional properties that include the delivery of two new Specialist Disability Accommodation (SDA) high physical support properties in Somerton Park and Warradale.

MHL continues to receive positive outcomes with respect to its National Regulatory System for Community Housing (NRSCH) Compliance returns, obtaining full Compliance in all seven Performance Outcomes and maintaining Registration as an SDA provider with the NDIA Quality and Safeguards Commission.

MHL conducted a Tenant Satisfaction Survey with results returned and analysed in the second half of 2020. MHL are pleased to report 91% of respondents indicated they are 'satisfied' or 'very satisfied' with the overall condition of their home and 86% of respondents indicated they are 'satisfied' or 'very satisfied' with the service provided by MHL. The MHL Board continues to work closely with the General Manager and MHL Team to drive positive change for the benefit of MHL tenants and their families, loved ones and carers.

I thank my fellow Directors for their continuing support and guidance and the MHL team for their ongoing commitment and dedication to making a difference in the lives of others.

# Joanne Denley - Board Chair MHL Board of Directors



Joanne Denley Chair



Rosemary Clancy



Edward McGuirk



Peter Krieg



Darrin Wright

We would like to thank Richard Mellows and Jamie Dreckow for their service as Board Directors during the financial year.

#### **MHL Statistics**

Minda Housing Limited owns and/or managed a total of 141 properties in the 2020/21 financial year. With 80 properties on the Brighton Campus and 61 properties in the wider Community, this provided housing for 405 tenants.

# No of Meetings Held - 7 MHL Board - 7 MHL Vacancy Committee



**HEART** 



**OPPORTUNITY** 



RESPECT



**COMMUNITY** 



**EMPATHY** 

#### **Our Vision**

To be the South Australia's leading provider of housing for people with cognitive disability.

#### **Our Mission**

To provide fit for purpose, disability compliant housing and be the partner of choice for people with cognitive disability in providing safe, innovative, affordable housing.

#### **Purpose Statement**

To provide fit for purpose disability compliant housing and work with people with cognitive disability to feel at home.

# Minda Housing Limited – Financial Summary Financial Year June 2021

## INCOME (\$000's)

1,443

Rents from our Disability Accommodation

931

Funding & grants from government

4,529

Increase in the value of our housing investment properties

6,903

Total Income

# What we Owe (\$000's)

114

Supplier invoice liabilities

8

Staff employment entitlement liabilities

122

Total Liabilities

## EXPENSES (\$000's)

1,249

Labour Costs

299

Repairs & maintenance of our houses

315

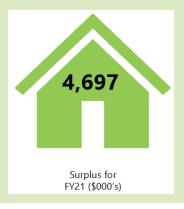
Depreciation & interest on our leasehold property

343

Other operating expenses

2,206

Total Expenses



# What we Own (\$000's)

32,064

Investment properties

380

Cash & cash equivalents

518

Loan to Minda Inc (our parent company)

144

Other Assets

33,105

Total Assets



# INCOME (\$,000's)



- Rents from our Disability Accommodation
- Funding and grants from government for our Disability Accommodation
- Increase in the value of our Housing Investment property